

# Quality Policy.



Prohima's Management assumes as its own the **national and international trends** and regulations regarding the packaging of cosmetic, sanitary, personal care products, insect repellents for human use and antiseptics for intact skin.

For this reason, it acquires the commitment to develop and put into practice this **Integrated Management System** based on Regulation (EC) No. 1223/2009 of the European Parliament and of the Council for Cosmetic products and based on Personal Care products, the Regulation EU No. 2017/745 of the European Parliament for Medical Devices of 04/05/2017 and Royal Decree 192/2023, of March 21, which regulates medical devices. It is also based on Royal Decree 1275/2011 of September 16 applicable to Biocide packaging activities.

In addition, for its drafting, the requirements of the UNE-EN ISO 9001 Quality Management Standard, the UNE-EN ISO 22716 Standard for Products have been followed cosmetics and the UNE-EN ISO 13485 Standard for Sanitary Products, as an application of the GMP.

# Our Commitment.

Management decided to use this system as a tool to achieve complete **customer satisfaction** regarding reliability when packaging their products.

Understood like this, quality is an inextricable part of the company's objectives and of the **Code of Ethics**, and contributes to ensure its continuity, quality being the objective and responsibility of everyone in the company and encompassing all their activities.

Prohima Management is committed to spreading this Policy to all staff and to complying with this system and the regulations it is based on.

The company's **Quality Policy** is supplemented by the Mission, Vision and Values statements set out below and that have been established consensually and with the approval of all Management and which additionally form part of our **Corporate Identity**.

## VISION

To be a market-leading company in single-dose packaging of sachets for the cosmetics, perfume, pharmacy and para-pharmacy sectors.

## MISSION

To collaborate with our customers to achieve their objectives by being the trusted partner they need.

# Corporate Values.

Corporate values are our **pillars, philosophy and our fundamental purpose**. In addition, they should be a reflection of the values of their members and, principally, of their leaders, who must develop virtues such as justice, prudence, and solidarity to be able to pass them on through their leadership.

Our values and ethical commitments:

## PROFESSIONALISM

We have a workforce that carries out its work with skill, respect, application, seriousness, honour and efficiency.

## COMMITMENT

This reflects the capacity we have to be aware of the importance of complying with Carrying Out our services within the stipulated time, guaranteeing the best quality across the whole value chain.

## HONESTY

Means acting truthfully, which means sincerity and consistency between what we do, who we are, what we communicate or have communicated.

## INTEGRITY

This is our stamp that shows the moral and ethical principles we operate with on a daily basis. We act with honour, confidentiality, trustworthiness and authenticity, being the trusted partner that our customers need.





**Changes compared to the previous edition:**

Rules and regulations update

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